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**IN THE CLAIMS:**

Please cancel claims 2 and 14 without disclaimer or prejudice and amend claims 1, 3, 4, 13, 15, 16, and 25 as follows:

1. (Currently Amended) Method of tracking dropped calls comprising:  
determining whether a call is dropped;  
determining dropped call characteristics if the call is dropped; and  
logging the dropped call characteristics; and  
automatically marking the dropped call, wherein a call drop function is activated.
2. (Cancelled)
3. (Currently Amended) The method of claim [[2]] 1 wherein activating the call drop function comprises selecting a menu feature.
4. (Currently Amended) The method of claim [[2]] 1 wherein activating the call drop function comprises depressing a call drop button.
5. (Original) The method of claim 1 wherein determining the dropped call characteristics comprise: counting time increments in response to a call; and determining a call count based on time increments.
6. (Original) The method of claim 5 further comprising adding a plurality of call counts to determine an accumulated call count.
7. (Original) The method of claim 1 wherein the dropped call characteristics comprise a call location.

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8. (Original) The method of claim 1 wherein the dropped call characteristics comprise a battery charge strength indication.
9. (Original) The method of claim 1 wherein the dropped call characteristics comprise a call drop origin.
10. (Original) The method of claim 1 wherein the dropped call characteristics comprise a call time and a call date.
11. (Original) The method of claim 1 wherein logging the dropped call characteristics comprises storing the dropped call characteristics in a memory database.
12. (Original) The method of claim 1 further comprising transmitting the dropped call characteristics to a provider.
13. (Currently Amended) A computer usable medium including a program for tracking dropped calls comprising:
  - computer readable program code for determining whether a call is dropped;
  - computer readable program code for determining dropped call characteristics if the call is dropped; and
  - computer readable program code for logging the dropped call characteristics;and
  - computer readable program code for automatically marking the dropped call, wherein a call drop function is activated.
14. (Cancelled)
15. (Currently Amended) The computer usable medium of claim ~~[[14]]~~ 13 wherein activating the call drop function comprises selecting a menu feature.
16. (Currently Amended) The computer usable medium of claim ~~[[14]]~~ 13 wherein activating the call drop function comprises depressing a call drop button.

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17. (Original) The computer usable medium of claim 13 wherein determining the dropped call characteristics comprise: counting time increments in response to a call; and determining a call count based on time increments.

18. (Original) The computer usable medium of claim 17 further comprising adding a plurality of call counts to determine an accumulated call count.

19. (Original) The computer usable medium of claim 13 wherein the dropped call characteristics comprise a call location.

20. (Original) The computer usable medium of claim 13 wherein the dropped call characteristics comprise a battery charge strength indication.

21. (Original) The computer usable medium of claim 13 wherein the dropped call characteristics comprise a call drop origin.

22. (Original) The computer usable medium of claim 13 wherein the dropped call characteristics comprise a call time and a call date.

23. (Original) The computer usable medium of claim 13 wherein logging the dropped call characteristics comprises storing the dropped call characteristics in a memory database.

24. (Original) The computer usable medium of claim 13 further comprising transmitting the dropped call characteristics to a provider.

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25. (Currently Amended) A dropped call tracking system comprising:  
means for determining whether a call is dropped;  
means for determining dropped call characteristics if the call is dropped; and  
means for logging the dropped call characteristics; and  
means for automatically marking the dropped call, wherein a call drop  
function is activated.